

**REGION 8
PERINATAL
QUALITY
IMPROVEMENT
COLLABORATIVE**

STORY BOARD

FY19 PDSA Cycle #2



HOME VISITING FOR ALL WORKGROUP!

Name	Role	Role on QI Team
Brenda O'Rourke	KCHD	Subject Matter Expert
Kristin Evers	BWS Medical Social Worker	Subject Matter Expert
Rebecca Nutting	BWS Medical Social Worker	Subject Matter Expert
Leslie Clark	BWS Administrative	Subject Matter Expert
Shawn Markovich Fields	20 Hands	Subject Matter Expert
Lauren LaPine	MPHI	Facilitator/Document Manager
Beth Washington	Vice President, Health Equity & Inclusion	
Emma Shafer	Administrative Assistant	Meeting Scheduler
Cathy Kothari	WMed	Data/Information Liaison

AIM STATEMENT & TARGET POPULATION

By July 29, 2019 Bronson Women's Services will increase the number of referrals going to KCHD and 20 Hands from 57 to 60 and will begin tracking the total number of enrollments made at each program.

Target Populations: pregnant mothers

MEASURES

of referrals
from BWS to
KCHD

of referrals
from BWS to 20
Hands

of declined
referrals

of enrollments
made in KCHD

of enrollments
made in 20
Hands

of declined
enrollments to
KCHD

of declined
enrollments to
20 Hands

WHAT WE LEARNED

STRENGTHS

- Passionate & engaging team
- Access to data on a weekly basis
- Access to baseline data
- Access to eligible clients
- Great communicators

BARRIERS

- Home visiting inherently has a delay in referrals being made and enrollments being completed
- Still unknown root cause of WHY women decline home visiting
- Delay in availability of enrollment data

WHAT WE LEARNED

- The team met a portion of its aim statement!
 - Baseline data for a similar 7-week time period reported 57 referrals were made to KCHD & 20 Hands. At the end of the 7-week PDSA cycle, 65 referrals were made to KCHD & 20 Hands!
- The team learned the enrollment data is harder to collect.
- The team learned the number of women declining referrals is still way too high.
- The team learned that women who have been referred to home visiting programs are still really difficult to reach to complete enrollments.

**POTENTIAL
FUTURE
OPPORTUNITIES
FOR
IMPROVEMENT**

Why is there such a delay between when the referral is made from BWS and received by 20 Hands/KCHD?

Are BWS staff aware of all eligibility requirements?

Are all women who are eligible for HV being referred to home visiting services?

What are some of the reasons BWS patients are declining a referral?

What are some of the reasons KCHD/20 Hands referred patients are declining enrollment?

WHAT WE HOPE TO ACCOMPLISH IN THE LEARNING COLLABORATIVE

- More women in Region 8 will be made aware of available home visiting services
- More women in Region 8 will receive adequate prenatal care
- Late entry into prenatal care rates will decrease
- Region 8 will build a robust, multisectoral collaborative

THANK YOU

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THANK
YOU